

# QUALITY AGREEMENTS

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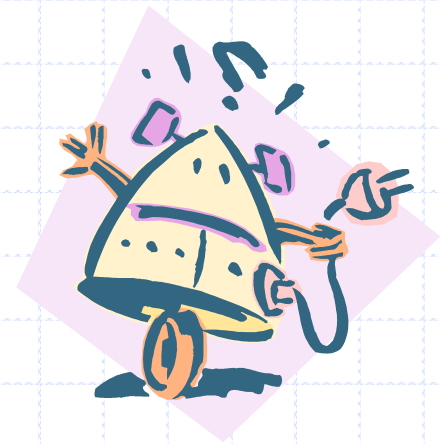
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# SCENARIO

- ◆ Contract signed for manufacturing
- ◆ Everyone happy
- ◆ What do we do next?



# HISTORY

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- ◆ First appeared in UK MCA in 1991 called a Technical Agreement
- ◆ Currently it is the “MCA Rules and Guidance for Pharmaceutical Manufacturers and Distributors, 2002”
- ◆ Also known as the Orange Book

# HISTORY...

- ◆ FDA “Guidance for Industry: Cooperative Manufacturing Arrangements for Licensed Biologics” August 1999 best US reference
- ◆ Gives some examples of differences between Quality Agreements and business agreements

# PURPOSE

- ◆ To define in detail the functional aspects of the relationship
- ◆ Establish responsibilities for Quality and Production personnel for each party

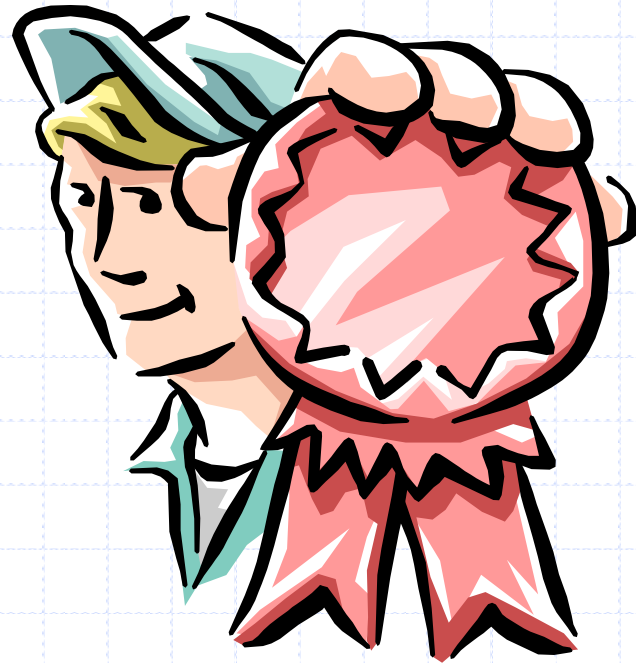


# YOU MUST

- ◆ Assure the Contractor is qualified
- ◆ Audit GMP compliance
- ◆ Provide ALL information required
- ◆ Explain hazards

# CONTRACTOR MUST

- ◆ Have adequate resources
- ◆ Approved raw material sources
- ◆ Assure quality
- ◆ Not "farm out"



# FDA GUIDANCE SUGGESTS

- ◆ Identification and location of contractor
- ◆ Defined responsibilities of each party
- ◆ Description of materials provided for the Contractor and details of shipment
- ◆ Operations to be performed by the Contractor
- ◆ Mutually agreed documentation package



# FDA GUIDANCE SUGGESTS...

- ◆ Contractor must agree to:
  - Provide notification of any changes
    - ◆ To facility
    - ◆ To manufacturing process
    - ◆ To material sources
    - ◆ To other products being made
  - Provide notification of deviations
- ◆ Agreement on audits

## HOW TO STRUCTURE A QUALITY AGREEMENT

- ◆ Legal document, needs legal review



# STAND-ALONE OR?

## ◆ Con

- Legal objections
- If product is biologic and sold in Europe

## ◆ Pro

- Can be updated
- Readily available
- Available for inspections

# WHAT'S THE CONTRACT?

- ◆ Written document
- ◆ Technically sound
- ◆ Defined responsibilities
- ◆ Access to
  - Records
  - Premises
  - Samples

# WHAT'S THE CONTRACT?...

- ◆ Allow visits
- ◆ Define release criteria
  - Must meet marketing needs
- ◆ Sampling locations

# KEY CONTENTS

*This is NOT a comprehensive list.*

*Other points may be added depending on specific needs and corporate cultures.*

# WHAT DOES NOT BELONG

- ◆ Business terms and conditions
- ◆ Pricing
- ◆ Forecasts and delivery terms
- ◆ Confidentiality agreement
- ◆ Liability and dispute resolution issues

*These belong in a separate Business Agreement!*

# DISPUTE RESOLUTIONS

- ◆ Refer to in Quality Agreement but keep details in Business Agreement
- ◆ Potential issues
  - Testing
  - Release
  - Documentation



# RESPONSIBILITIES

- ◆ Need to be clearly defined without any ambiguity!
- ◆ If in doubt as to what to include follow 21 CFR 211 and assign which company is doing which section

# COMMUNICATION

## ◆ Will eliminate:

- “ I thought ...”
- “ Not sure”
- “ Don’t know”
- “ Did not think it was important”

## ◆ Assignment of personnel by both parties including contact information



# COMMUNICATION...

- ◆ Timeliness
- ◆ Communicating Quality issues
  - We want it NOW! (YOU)
  - We want to investigate first (contractor)



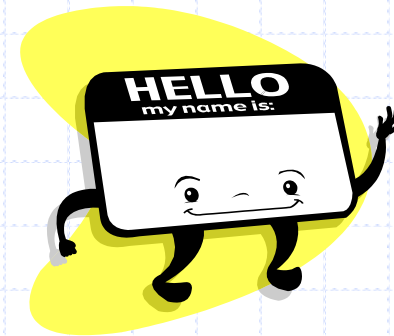
# DOCUMENTATION

- ◆ Who is writing what?
- ◆ Who is approving what?
- ◆ What governs if multiple documents apply
- ◆ Summaries vs. full reports
- ◆ Retention and ownership



# BATCH IDENTIFICATION

- ◆ Parties will have different systems
- ◆ How will product be identified
- ◆ Explain all codes to eliminate misunderstandings



# DEVIATIONS

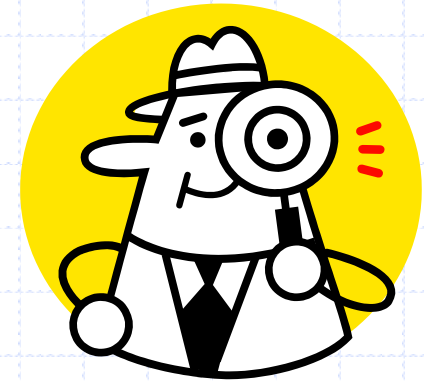
- ◆ How to classify? minor vs., catastrophic
- ◆ Responsibility for reporting, trending and resolution
- ◆ Time is of the essence!
- ◆ Who can approve what?

# DEVIATIONS...

- ◆ Define expectations for communications
- ◆ Provide examples of major deviations

# AUDITS

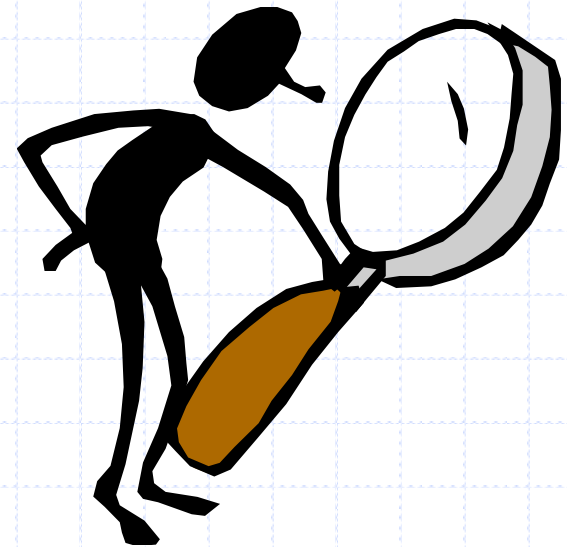
- ◆ Visit vs. audit vs. inspection
- ◆ On- site rep vs. periodic
- ◆ Frequency
- ◆ Any costs or limitations?
- ◆ What to do if FDA comes
  - Will you participate. How?





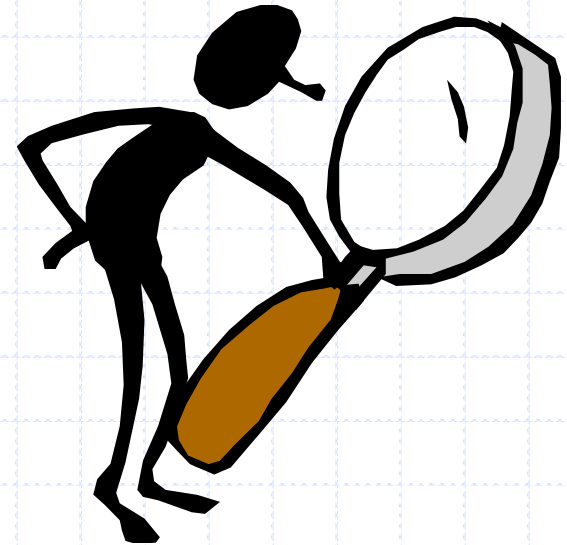
# SAMPLING AND TESTING

- ◆ Batch records
- ◆ What is acceptable?
  - Purity, stability, expiration
- ◆ What method?
- ◆ Who is testing what?
- ◆ Third party labs
  - Qualifications



# SAMPLING AND TESTING...

- ◆ Who is approving what?
  - Retention
  - Shelf life
- ◆ International requirements



# SUBCONTRACTING

- ◆ Is it allowed?
- ◆ If so, how is it approved?
  - Right to audit



# PROBLEMS

## ◆ Complaints

- How they are:
  - ◆ Received
  - ◆ Communicated
  - ◆ Investigated
  - ◆ Reported

## ◆ Recalls



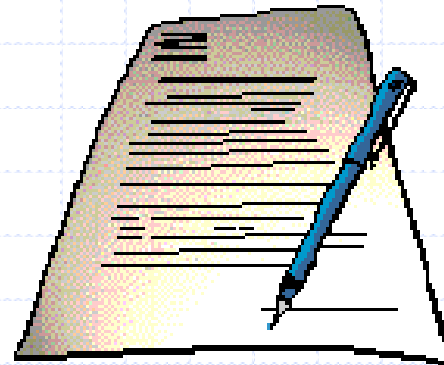
# ANNUAL REVIEW

- ◆ What to include?
- ◆ Format
  - Template
- ◆ Timing



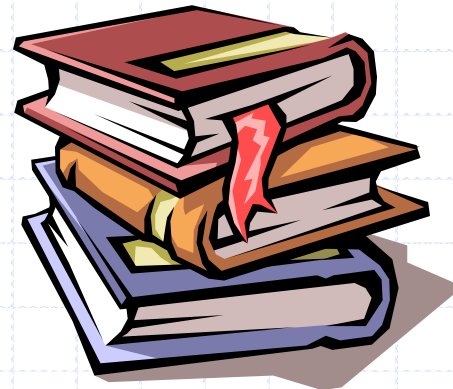
# AGREEMENT APPROVAL

- ◆ QA for both parties
- ◆ Operations
- ◆ Legal
- ◆ Others
  - Marketing
  - BD



# REFERENCES

- ◆ “UK MCA Rules and Guidance for Pharmaceutical Manufacturers and Distributors 2002”
- ◆ FDA “Guidance for Industry, Cooperative Manufacturing Agreements for Licensed Biologics”
- ◆ FDA 21CFR211



# CONTACT INFORMATION

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# QUESTIONS

