

## Compliance Case Study #3—Manual Processes, Performance, Responsibilities, and Training

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A compliance case study involving manual cleaning, performance and responsibilities of manufacturing personnel, supervisors and quality control (QC) personnel, and training supporting all involved is discussed. The event comprised cleaning of manufacturing equipment per procedure. After cleaning and inspection by multiple personnel affirming successful cleaning, product residue was observed. Multiple issues were investigated including technical cleaning and cleaning procedures, clean equipment inspection procedures, responsibilities of supervision, QC responsibilities, documentation practices,...

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