

## Bias, Heuristics & Risk (Pt. 2) on Risk Revolution



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Randy Friedman

By

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This week our series coordinators, Lori and Nuala, continue their discussion with guest Randy Friedman. More to come in this lively discussion on the ways in which bias and heuristics impact risk management, risk identification and the decisions made during the process. Plus hear how to coach people to be stewards of knowledge, tactics for bringing bias to the forefront of the conversation, and facilitating discussions on inherent bias in decision making.

Resources from this episode:

1. [ICHQ9 on Quality Risk Management](#)
2. [Strategies for Addressing the Problems of Subjectivity and Uncertainty in Quality Risk Management Exercises Part I—The Role of Human Heuristics](#)
3. [Strategies for Addressing the Problems of Subjectivity and Uncertainty in Quality Risk Management Exercises Part II: Risk Communication and Perception Issues](#)

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