
The QA/IT Relationship—Go From Antagonism to Harmony



Joe Zec

By **Lana Tong** May 23, 2014 12:30 pm PDT

Video

At IVT's 15th Annual Computer and Software Validation Conference, Joseph Zec and Lana Tong discussed the source of much of the discord between the quality assurance (QA) group and the information technology (IT) group. As they discuss in this presentation, much of the hostility between the two groups comes from different mindsets and *perceived* mutually exclusive goals. However, as Zec and Tong explained, there are some clarifications, attitude shifts, and behavior modifications that can easily reconcile the groups and create a team-like mentality between QA and IT.

Special thanks to the Hyatt Regency La Jolla. For questions on how to cite this presentation, contact the IVT Editorial Staff.

Also See:

GXP: Quality and Validation: Can We Get Along Together?

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