Audits of the laboratory will be performed at predefined time intervals, assessing whether the laboratory complies with the defined quality system processes and this can involve procedural or results-based assessment criteria. Such audits (sometimes called ‘assessments’) can be internal (from within the company) or external (such as conducted by customers or inspectors from regulator bodies or standards / certification agencies for accreditation purposes or where inspections are performed by regulatory agencies). Audits, as set out in ISO 9001:2015, function to (1): Verify objective evidence...